



The Alberta Council of Disability Services

Bay 19, 3220 – 5 Avenue NE, Calgary, AB T2A 5N1

Phone 403-250-9495 • Fax 403-291-9864

Website: www.acds.ca • Email accred@acds.ca

Exceptions to Participating in a Creating Excellence Together (CET) Survey

Choosing Other Accreditation Standards

1. Service providers that choose to be accredited by designated¹ accreditation bodies instead of by the Creating Excellence Together (CET) Standards can do so and be fully exempted from CET if all PDD funded services are included in the accreditation survey and if accreditation is successfully achieved.

Note: The service provider must provide ACDS and its PDD Designate the accrediting body's results of the review as soon as they are available.

2. Service providers that choose to be accredited by non-designated¹ accreditation bodies instead of by the CET standards can do so if a supplemental review is conducted to address the following key areas within the CET standards:
 - All Quality of Life and Quality of Service Standards
 - Organizational Framework Standards 28 to 32 (which are the standards related to Confidentiality, Abuse, and Situation/Behaviour Management)

Service providers that wish to pursue this option must inform their PDD Designate and ACDS at least 11 months prior to the scheduled survey date. Negotiation would then occur with ACDS to schedule the supplementary portions of the review.

Cost: Service providers are responsible for the accreditation costs. However, there is no charge for the supplemental CET review.

Inter-jurisdictional Standards Requirements

3. Service providers that are funded from multiple sources (e.g., Human Resources and Employment, Health and Wellness, Children Authorities, PDD) can be required to meet each of the different standards set by the various jurisdictions. Service providers that find themselves in this situation should contact ACDS at least 11 months prior to the survey date to determine if there is a way to streamline these inter-jurisdictional requirements.

¹ The following designated accreditation bodies are well established accreditation systems for community disability services in North America: the Commission on Accreditation of Rehabilitation Facilities (CARF); the Council on Accreditation (COA); and the Council on Quality and Leadership in Supports for People with Disabilities (COQL).